



LIVING SHANGRI-LA

Facilities & Services

-  **24 hour Live Work Concierge and Security Service**
-  **Valet Parking**
-  **24 hour Fitness Centre**
-  **Outdoor Swimming Pool and Whirlpool at Level 5**
-  **Function Rooms/Theatre/Conference Room**

Menu of Household Services

-  **Housekeeping Service**
-  **Laundry, Dry-Cleaning, Pressing and Alteration Service**
-  **Baby Sitting**
-  **Dog Walking Service**
-  **Outside Shopping and Errand Service**
-  **Hotel Limousine and YVR Meet and Greet**
 - o Airport pickup or drop off
-  **Sedan Service**
 - o Lexus Hybrid town cars exclusive to residents and guests, available from 6am to 1am on an ad-hoc basis and at all times by advance booking
-  **Car Washing and Detailing "Pearls at the Shangri-La"**
-  **Business Centre**
-  **Bicycle Rental Service**
-  **Massage in Your Home**
-  **Food and Beverage Services**
 - O A full range of food and beverage services will be provided between 7am to 10pm. Complete home catering including: dining room setup and personalized service is available by advance request.



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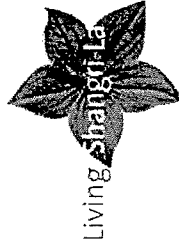
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SECTION 1

Welcome to Living Shangri-La

Dear Homeowner,

Welcome to Living Shangri-La.

On behalf of 1100 Georgia Partnership, the design team and Shangri-La Hotels and Resorts, we are delighted to welcome you to your new home at Living Shangri-La Vancouver.

As Vancouver's tallest tower, with the world-renowned Shangri-La Hotel at its base, Living Shangri-La Vancouver is unquestionably the most anticipated new address and destination in the city. Over the last three years, Vancouver has witnessed an exciting transformation of this vital block and our treasured skyline and today we can all take pride in celebrating Living Shangri-La's urban, residential and aesthetic success.

Congratulations on your purchase of this iconic new address.

We trust you will enjoy your luxurious new home, signature Living Shangri-La services, and all of the exciting new amenities, shops and surroundings.

Thank you for being a very important part of the Living Shangri-La Vancouver legacy.

Yours sincerely,

1100 Georgia Partnership

This homeowner welcome package is created as a reference tool only, actual conditions may vary.



SECTION 2

General Information

The following information is provided to you as a quick reference guide.

MAILING ADDRESS

The mailing address for Live Work at Living Shangri-La is
1111 Alberni Street, (your suite number), Vancouver, BC, Canada V6E 4V2

STRATA PLAN

Your Strata Corporation is Strata Plan BCS3165.

MANAGERS

The residences are managed by Dodwell Strata Management Ltd.
The hotel, facilities and services are managed by Shangri-La Hotel and coordinated by the Live Work Concierge.
The exterior grounds, retail stores, and public space are managed by Dodwell Realty Ltd.

Dodwell Strata Management Ltd.

545 Clyde Avenue, Suite 310
West Vancouver, BC V7T 1C5
Tel: 604-922-3237 | Fax: 604-922-4653

Emergencies

24 hour building response call 604-922-3237

This service operates 365 days a year. There is always someone on call to help you.

In case of fire call 911. Call Dodwell Strata immediately after calling 911.

Live Work Concierge

Tel: 604-661-3369

Located at the Live Work entrance (1111 Alberni Street).

Living Shangri-La offers a 24 hour Live Work Concierge and security service. Live Work Concierge services such as parcel pick-up/drop off, visitor care, neighborhood information etc. are available to all residents. The Live Work Concierge can be reached at 604-661-3369 and is located at the entrance of Live Work at 1111 Alberni Street.

Dodwell Realty

Tel: 604-689-0603



AFTER SALES SERVICE

If there are any requirements for After Sales Service, please fill out the enclosed for non-emergencies and deliver to the Live Work Concierge located at the entrance of 1111 Alberni Street. For emergencies, please call the Live Work Concierge at 604-661-3369.

SECURITY

Shangri-La Security Systems Guide

Shangri-La has been designed to include a comprehensive security system that enhances the safety and convenience of the owners and guests of the facility.

Door, Elevator and Parking Access

Each owner shall be provided two access control fobs. By use of the word "fob"; Owners will be provided a small key ring with an attachable device that is used in conjunction with the card readers located outside certain doors and within elevators, and will act in the same manner as a building security card to grant you access.

The fob must be placed within an inch or two of the card readers, and if your card is authorized to open the door or release the elevator floor, the LED on the reader shall briefly turn green.

Each access fob will be initially programmed to access the entrance doors into the Live Work building, both from street level and the parking area, and will operate within the elevators to access your floor. The fob shall also provide access to the shared amenity areas of the building, such as the third and fifth floors located within the Hotel.

Parking stall owners shall receive a battery operated transmitter for use within the parking lot to open the overhead doors. The left of two buttons found on the transmitter will be programmed to open the overhead door leading into the Live -Work parking area. The right button will not be programmed.

An access fob tag shall be included into the transmitter so that it works on the door and elevator card readers. We encourage you to attach the parking lot transmitter to your key ring and use the transmitter for the entry doors. Transmitters must not be left within your vehicle to avoid a serious breach of security, should they be stolen.

For both access fobs and transmitters, replacements or additional units can be ordered by contacting the Property Manager.

As the fobs and transmitters are programmed with the name of the holder, please ensure that the Property Manager is informed of the fob holders' names. We also ask that for the security of all to not let unknown people follow you in through doors, parking lots or elevators.



Visitor Entry

There are visitor entry telephones at the ground level and from the P1 level entrance. The visitor entry telephone has been directly connected into the telephone lines leading to every suite and is a service completely internal to the building. You do not require an outside telephone line service; however do require a handset connected to a telephone jack within your suite.

When a visitor arrives, they will scroll through the entry telephone directly, using the # (pound) key to scroll, until they find the occupants name and entry code. The three digit code will connect through to the suite, and the owner can press the number 9 (nine) button to release the door. The elevator floor in the elevators shall also be unlocked so that the visitor can press your floor in the elevator.

Hang up if you do not wish for a visitor to enter.

One channel on the buildings cable television service shall be connected to video cameras located within the entry telephones. The occupant can view the visitor should the have a television connected to the cable television service.

Please ensure that the Property Manager is made aware of the names of the occupants of your suite so that the entry telephone systems can be updated.

Parking Emergency Assistance

Throughout the parking levels there are emergency assistance stations. Typically these are located at exits from the parking level, and have yellow trim for visibility. The property is providing security and maintenance personnel that can attend to any circumstance such as an unsafe condition in the parking lot.

Security Cameras

There are security cameras installed to monitor the common area property. These cameras are not intended to infringe on your personal privacy and are designed to deter or monitor unauthorized access to the property.

GARBAGE AND RECYCLABLES

Garbage and recycling rooms are located on each floor.

BIKE STORAGE

The bike storage rooms are all located within the parking levels. Contact the Dodwell Strata regarding bicycle locker allocation.



FITNESS CENTRE

Your fitness centre is managed by Shangri-La Hotel. Please refer to the Living Shangri-La Facilities and Services section in this guide for more information about the fitness centre.

UTILITIES

Purchasers are responsible for setting up accounts for their electricity, telephone and cable. Basic internet service from Shaw Cable is included in your monthly strata fees.

Shaw

604-629-8888 | www.shaw.ca
Digital Phone, Television, Internet

Rogers

Telephone, Internet, Wireless
1-888-764-3771 | www.rogers.com

Telus

604-310-2255 | www.telus.com
Telephone, Internet, Television, Wireless

BC Hydro

604-224-9376 | www.bchydro.com
Electricity

Natural gas for your stove is included in your strata fees and requires no account setup.



SECTION 3

Live Work Floors 16 to 43

The information contained herein and offerings provided in suite may have been modified or changed during the construction/development phase. Actual suite conditions may vary.

INTERIORS

- Designed by James KM Cheng Architects Inc.
- Basalt stone at suite entry.
- Engineered hardwood flooring in living areas.
- Marble stone flooring in bathrooms.
- Tailored designer wool carpet in bedrooms.
- Kitchen cabinets and bathroom vanities by Eggersmann of Germany available in one of two colour schemes.
- 30" or 36" Dimplex Opti Flame electric fireplace.
- Finest quality Lutron window shades with woven sun control fabric. All shade material throughout the building is the same to create a uniform appearance.

APPLIANCES

- Miele 30", 36" or 42" gas stainless steel cooktop with high speed burners and double ring wok superburners.
- Miele 24" Novotronic stainless steel oven with true European convection, AutoRoast and Intensive Baking modes.
- Miele Novotronic stainless steel dishwasher with low water consumption and quiet performance.
- Miele stainless steel designer four speed hood fan with up to 625 cfm motor and heavy duty grease filters.
- Panasonic stainless steel microwave 1.6 cubic feet, 1200-watts, with inverter technology even heat system and turbo defrost.
- Subzero 30" or 36" stainless steel refrigerator.
- Bosch H-Axis front-loading washer and Bosch ventless condensation dryer.
- Optional Miele 24" under-counter wine cooler and built in Miele coffee maker.



KITCHENS

- European wood cabinets by Eggersmann of Germany.
- Self-closing cabinet drawers.
- Contemporary built-in under-cabinet lighting.
- Polished granite slab countertop and full-height backsplash.
- Stainless steel double sink with built-in garburator.
- KWC Domo Sink mixer with rinsing spray and swivel spout.

BATHROOM AND POWDER

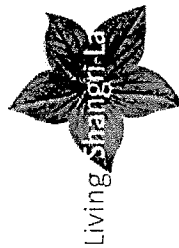
- European wood vanities by Eggersmann of Germany.
- Polished marble slab countertop for master ensuite and second bath.
- Glass countertop in powder rooms.
- Oversize marble floor tiles.
- Kallista white cast iron tub with enamel coating in marble deck and tub surround.
- Separate glass shower enclosures in all bathrooms.
- Duravit wall-hung concealed tank water closet.
- Caroma Leda Vasque above counter basins.
- Bathroom fixtures by Hansgrohe Axor – Philippe Starck.
- Bathroom accessories by Cosmic 'Minimalist' series.

ENTRANCE LOBBY

- Separate lobby for Live Work homes is located at 1111 Alberni Street.
- Soaring 18 foot ceilings.
- Furnished waiting area.

ELEVATORS

- Separate elevators for Live Work homes will be indicated at the elevator areas.
- Centre opening, gearless elevators with high quality finishes.
- Flush mounted video displays inside each elevator cab deliver up-to-the-minute information on breaking news, weather and the markets.
- Three high-speed 700 fpm state-of-the art 3000 lb. cabs.
- Shared 3500 lb. high performance 700 fpm service elevator.
- An additional three elevators service Shangri-La Hotel and two glass elevators service the food store and restaurants.



AMENITIES AND SERVICES

Your amenities and services are managed by Shangri-La Hotel. Please refer to the Living Shangri-La Facilities and Services section in this guide for the list of amenities and services available for your home.

PARKING AND BICYCLE STORAGE

- One parking stall is provided per unit.
- Entrance to parking for all vehicles is from Alberni Street.
- Separate internal parking ramp.
- Lower valet lobby services both residents and Shangri-La Hotel guests.
- Parking is gated for security.
- Secured common bicycle storage rooms.

TECHNOLOGY

Engineered Cabling Solution (ECS)

- Integrated "Multi-Media" outlets provide convenient connections for multiple phone, fax and modem lines, cable modem and DSL high-speed Internet access, Digital Cable TV, and in-home Local Area Computer Networking.
- Carefully designed and fully integrated Telecommunications Cabling package designed by Millson Multi Media.
- State of the art design allows you to stay connected to entertainment and information technologies.

In-Suite Computer Networking

- Fully operational 100Mbps computer network built in.
- Provides convenient wall connections throughout your home allowing you to easily connect several computers together, share a printer or surf the Web.
- Supports wireless networking.

Extreme Speed Internet

- Extreme Speed Internet connection, "always on".
- "High-Speed Internet" delivering connection speeds of 5Mbps.

Lutron Window Shades

- Lutron manual residential shading system throughout of Premium Sun Shades.



FOR PROBLEMS OCCURRING WITHIN YOUR HOME

Plumbing	Strata Property Manager	604-922-3237
Electrical	Strata Property Manager	604-922-3237
Parkade Gates	Strata Property Manager	604-922-3237
Security	Strata Property Manager	604-922-3237
Elevator	Strata Property Manager	604-922-3237
Fireplaces	Live Work Concierge	604-661-3369
Appliances	Live Work Concierge	604-661-3369
Microwave	Live Work Concierge	604-661-3369

For problems pertaining to your Fireplace, Appliances and Microwave, please fill out the Request for After Sales Service form, included in this guide.

For problems occurring in the common areas - exterior of the building, ground level areas, public space, etc. please contact Dodwell Realty Ltd. at 604-689-0603.

You Can Help Get The Job Done More Effectively By:

Preparing a list of the adjustments you feel are required on the "Request for After Sales Service" form included in this guide and on the CD.

Notifying the office if you plan to be away from home on the day the job is scheduled to be done.



SECTION 4

Shangri-La Hotel, Vancouver Welcome



Shangri-La hotel

VANCOUVER

Dear Home Owner:

The entire team at the Shangri-La Hotel would like to welcome you to your new home. One benefit of living at Shangri-La is having the convenience of the facilities and services of the Shangri-La Hotel at your disposal.

We are delighted to offer residents a full range of services that are designed to enhance your lifestyle, add convenience, and ease one's hectic life. You will have access to amenities and services, such as, the fitness centre, function rooms, the Blue Moon Theatre, Live Work Concierge, and transportation; as well as, signing privileges at CHI, The Spa at Shangri-La, food and beverage outlets, and a number of other additional services.

This package summarizes all the services available to the residents of Shangri-La. In this package, you will find information on the hotel facilities, a menu of household services, special hotel rates, and the procedures for setting up a Shangri-La charge account.

Shangri-La was inspired by James Hilton's novel 'Lost Horizon'. Shangri-La was a tranquil haven located in the mountains of Tibet that cast a spell on all who resided there. The Shangri-La team welcomes you to your new home and we hope it will become your tranquil haven in the midst of a vibrant city.

Sincerely,

SHANGRI-LA HOTEL, VANCOUVER

Stephen M. Darling

VP and General Manager



SECTION 5

Setting Up Your Shangri-La Resident Account

For convenient access to all services, the *Shangri-la Hotel* requires each resident to establish a pre-authorized charge account with the Hotel. A *Shangri-La Resident Account* will enable residents to sign for hotel services – just like a hotel guest. Once the account is established, the resident will receive a monthly statement summarizing all charges.

To establish a *Shangri-La Resident Account*, residents are requested to complete the attached credit card authorization form and return it with a copy of their credit card (front and back), for monthly processing of charges, to the Live Work Concierge located in the Live Work lobby at 1111 Alberni Street.

A personalized account, with an individual account number, will then be set-up at Shangri-La Hotel, Vancouver. When signing to their *Shangri-La Resident Account*, residents are required to provide their personalized account number, along with full name and suite number, on the folio.

The *Shangri-La Resident Account* will allow residents to sign for the following services:

- Business Centre
- Car Wash and Detailing Services
- CHI, The Spa at Shangri-La
- Fitness Centre – Training and Classes
- Function Rooms/Theatre
- Function Rooms: Food and Beverage Services
- Housekeeping/Laundry and Dry Cleaning Services
- In-Suite: Food and Beverage Services
- Ginger Bar at the Pool
- Limousine Services
- Lobby Lounge
- Market by Jean-Georges – Restaurant
- By Design Signature Shop
- Valet Parking

Residents may add additional signatories to their account. Please complete the attached credit card authorization form to arrange your *Shangri-La Resident Account*.



SECTION 7

Living Shangri-La Facilities and Services

We are pleased to offer residents of the Shangri-La's Live Work condominiums a full range of convenient services outlined in the *Menu of Household Services*. In addition, residents have access to an array of hotel facilities and services.

Services are subject to availability.

Prices within the Facilities and Services are subject to applicable taxes and prices may change without notice.

ENTRANCES

The primary pedestrian entrance for Live Work residents is 1111 Alberni Street. Vehicle access is through the parking entrance located off Alberni Street just beyond Urban Fare, and immediately before the Coastal Church.

For visitors arriving by private car requiring parking, please advise them to proceed down the ramp to the lower lobby level off Alberni Street, where they will have a choice of either valet parking (via the hotel doorman) or self parking. They may then proceed directly to the Live Work elevator bank on P1 to ring the suite for direct access. Residents can cover the parking cost for their guests by purchasing valet parking cards through Shangri-La's 'By Design' shop at 1115 Alberni Street, directly beside the ground floor entrance.

RESIDENTIAL SERVICES

Valet Parking (lower lobby)

Valet parking is available to the Live Work residents and will be charged at the posted rate.

Sedan Service (*forget about taxis!*)

Shangri-La's exclusive Sedan service is available: 6am to 1am.

Zone fares (\$8-50) apply throughout Vancouver, and all charges are to be paid directly to the driver.

Live Work Concierge Services (Ground Floor Lobby)

Live Work residents have exclusive use of the hotel trained and managed Live Work Concierge located in the Live Work lobby. Service available includes:

- Restaurant reservations
- Directions
- Receiving and holding courier/FedEx packages
- Airport transportation
- Shopping, events, and cultural information



FACILITIES

Loading Dock (Level P1)

The loading dock is the required route of for all delivery trucks.

For move-in and move-out bookings, please contact your Live Work Concierge at 604-661-3369.

Business Centre (Level 3)

The business centre, located on the third floor of the hotel, is open 8am to 8pm, Monday to Friday and by request at other times.

Printing, faxing, copying and video conferencing will be charged at a nominal rate.

Fitness Centre (Level 5)

Residents enjoy 24-hour fitness centre access. The fitness centre will also offer personal trainers and fitness classes. A session with the trainer or registration in one of the fitness classes must be pre-booked through the fitness centre representative at 604-661-3358 and will be charged accordingly. Management reserves the right to change the operating hours.

Pool (Level 5)

The outdoor pool is assessable from 6am to 10pm and subject to the rules and regulations as posted.

Cabana bookings may be made via the fitness centre associate and will be subject to an hourly fee.

Please note that the pool is unattended, with no lifeguard on duty. All residents and guests must use the pool and whirlpool at their own risk. A resident adult must accompany all children under the age of 12 years. A maximum of two guests per suite may use the pool at any time; and must be accompanied by the resident.

Changing Rooms (Level 5)

Towels and lockers are available in the fitness centre changing rooms during operating hours. 6am to 10pm – except during statutory holidays and when abbreviated hours are in effect.

Library (Level 6)

Residents will have access to the library from 6am to 10pm daily, unless it is pre-booked for a function, which will be posted outside the library. An assortment of daily newspapers and popular magazines are available.



Function Rooms/Theatre (Level 6) Conference Room (Level 3)

Please note, reservations for the function rooms must be booked directly with the catering department. Reservations can be booked no earlier than 21 days prior to the event, and are subject to availability.

Booking of the Blue Moon Theatre, Barnard and Mallinson function rooms, and the Business Centre Conference Room are each subject to a charge of \$50 (plus applicable taxes). A \$250 deposit will be processed at the time of booking.

Each resident may book a function room to a maximum of three times per year subject to availability and are for the exclusive use of residents, not for third party use.

The function rooms are subject to the rules and regulations of the Strata Corporation booking policy of the Shangri-La Hotel, Vancouver, and the rules and regulations of the City of Vancouver.

All food and beverage consumed in the function rooms must be purchased/arranged in advance through the hotel. No food and beverage is permitted in the theatre.

The hotel's meetings Live Work Concierge is available during normal business hours: Monday to Friday, 8am to 6pm. Dial 604-661-3326.

SPECIAL RESIDENTS' RATES FOR HOTEL ACCOMMODATION

The hotel is offering preferred rates for residents' friends and family guests wanting to experience the personalized service of Shangri-La. These exclusive residents' rates are:

Room Rates for 2009

	Regular Hotel Rates Jan 24- Dec 31	Resident Rates Jan 24 -May 31	Resident Rates Jun 1-Sept 30	Resident Rates Oct 1 – Dec 31
Room Type	Single/Double	Single/Double	Single/Double	Single/Double
Superior Room	\$345-\$505	\$293	\$429	\$353
Executive King Balcony	\$425-\$585	\$361	\$497	\$421
One Bedroom Suite	\$595-\$765	\$506	\$650	\$582

Reservations must be made by the resident directly with the Hotel's reservation department. Online and third party bookings do not qualify for these rates.

The above rates are subject to availability at the time of booking.

Other room categories and rates are available upon request.

All rates are quoted in Canadian dollars and are subject to applicable taxes and destination marketing fees.



SECTION 8

Living Shangri-La Menu of Household Services

Shangri-La Hotel, Vancouver is pleased to offer residents the following services. In order to access services on a pay-per-use basis, the resident must first register with the hotel through the Live Work Concierge to arrange for monthly billing.

Services are subject to availability.

Prices within the Menu of Household Services are subject to applicable taxes and prices may change without notice.

HOUSEKEEPING SERVICE

A full range of pre-scheduled cleaning services is available, including regular cleaning, balconies, windows, carpet cleaning and all other housekeeping work.
Please call 604-661-3340 in order to arrange any of the above services.

LAUNDRY, DRY-CLEANING, PRESSING AND ALTERATION SERVICE

Includes pick up, cleaning and return to the Live Work Concierge or your residence.

- Four day service: items will be returned within four days of pick up date; competitive prices will apply. Prices available from the Live Work Concierge.
- Express (same day) service: items left at the Live Work Concierge desk by 9am will be returned the same day. Items dropped off by 6 pm will be returned by 9 am the next day. Prices available from the Live Work Concierge.
- Alteration service is available at a charge.

BABY SITTING

Provide the Live Work Concierge with your request (a minimum of 24 hours notice is recommended) and "Just like Mum" a registered and trained baby sitter will come and care for your child(ren). Credit cards are accepted.

- \$16/hour for one child, \$18 for two children
- \$20 transportation charge
- \$30 'last minute' charge
- \$40 if start time is earlier than 8:30am and finish time is after 1:00am

Extra charges will apply during holidays.



DOG WALKING SERVICE

Let us take care of your pet.

- \$25 around the block
- \$35 Nelson Dog Park

Regular service will be quoted on request.

OUTSIDE SHOPPING AND ERRAND SERVICE

A minimum charge of \$10 applies for the downtown core, with an hourly charge of \$30. If it is a multi-destination errand, an hourly charge will apply.

HOTEL LIMOUSINE AND YVR MEET AND GREET

We are happy to meet and greet you and/or your guests at the Vancouver International Airport (YVR). Please contact the Live Work Concierge for advance reservations and we will arrange for our staff to assist you.

- Airport pick up \$95
- Airport drop off \$85

SEDAN SERVICE

The hotel has contracted a private fleet of Lexus Hybrid town cars exclusive to residents and guests. They are available from 6am to 1am on an ad-hoc basis and at all times by advance booking. Drivers are trained and polite; runs are charged on a flat-zone fare basis, nominally higher than taxi fares.

Any destination at an hourly rate of \$65 plus return time to downtown
Additional charges: \$2.50 per suitcase



CAR WASHING AND DETAILING "PEARLS AT THE SHANGRI-LA"

Pearls Auto Spa is located on the lower lobby level next to the hotel entrance. The high-end detailing services offered include:

- Complete car washing
- Small dent removal
- Curb damaged wheel repairs
- Vehicle upholstery repair
- Window tinting
- Windshield chip repair/replacement
- Small bumper repairs (Pearls Auto Spa Kitsilano location)
- Pick-up and drop of services
- Regular vehicle starting service when away on vacation or seasonally
- Vehicle insurance updates and renewals
- Book in and pickup/deliver for regular service maintenance/oil changes etc
- All body shop and ICBC requirements

BUSINESS CENTRE

During business hours, the business centre located on the third floor of the hotel will assist you with courier, fax, postal service, secretarial service, photocopying, office errands, internet, email access, and video conferencing.

BICYCLE RENTAL SERVICE

Bicycles are available through the Live Work Concierge for \$8 per hour, \$30 for half day, and \$50 for full day. 24-hours notice is required to ensure we have the correct sized bicycle available for you.

MASSAGE IN YOUR HOME

From 9am to 9pm, "Massage Pro" will send their best therapist to provide you with an in-home massage. One hour massage \$135. Contact your Live Work Concierge at 604-661-3369.



FOOD AND BEVERAGE SERVICES

A full range of food and beverage services will be provided to residents between the hours of 7am to 10pm. Deliveries will not include chinaware, glass, silverware or linen unless otherwise requested.

Complete home catering including: Dining room setup and personalized service is available by advance request. Call the hotel catering department, at 604-661-3336.

Delivery times during peak operation may vary.

Seasonal Food Menu

Our seasonal food selection will include a fish, meat, poultry and vegetarian option. All dishes will be served with a choice of vegetable, accompaniment, soup, appetizer, salad and dessert.

Set Food Menu

An all-day dining menu will be made available which will include: roasts, dips, sauces, breads. The available beverage items will range from fresh juices (by the litre) to wine and champagne.

Catering Service

A chef and waiter team will provide full service catering. Set-up, staffing and operating equipment fees will apply and will vary on the size of the function. (A minimum of 24 hours notice will be required)

The delivery of raw or prepared food and beverage orders will be available. Orders will need to be placed by 4pm the previous business day.

Full Bar Service

An open bar delivery with soft drinks and bar condiments, as well as bar snacks is available. A limited selection of wines and champagne will also be offered.

Coffee Break

Working from home? Let us arrange coffee breaks. Packages will include breakfast breads, pastries, coffee, tea, juices, and fresh fruits. Orders will need to be placed by 4pm the previous business day.

Picnic and Dining Baskets

Take-away foods prepared for boat, plane, or road trips.

Fully stocked Picnic baskets will also be made available. A deposit fee for baskets will be applied.



Grocery Shopping Service

In order to plan for your arrival back to Vancouver, we are happy to take care of grocery shopping and place the items in your fridge and kitchen. Send us your request at concierge.slv@shangri-la.com or call us at 604-661-3369 and we will forward you a list of preselected items by fax or email.

Festive Season Packages

- Christmas Hampers
- Moon Cakes
- Christmas and Thanksgiving Turkey sales (Hot)
- Vancouver Fireworks

All available by contacting the catering department at 604-661-3336.

Certain services and products outlined in the *Menu of Household Services* are offered by 3rd party suppliers and service providers who are not in any way connected with Shangri-La (Asia) Limited or any of its subsidiaries or associated companies ("the Group"). The Group makes no representations or warranties as to the quality or standards of these products and services, and accepts no liability in relation thereto.



SECTION 9

Your Neighbourhood

URBAN FARE

1133 Alberni Street

Tel: 604-648-2053

www.urbanfare.com

Urban Fare offers the finest gourmet products from around the world and around the corner. As ambassadors for the love of food and a passion for gourmet, our goal is to be your destination for unique, sophisticated gourmet food and to introduce you to international flavours. At Urban Fare, freshness is pinnacle, closely followed by our desire to bring you world-class gourmet foods and provide you with an exceptional shopping experience. After all, everyone needs a little gourmet everyday.

KI RESTAURANT

1121 Alberni Street

www.kijapanese.com

At Ki, chefs prepare dishes in both the open principal kitchen and at our sushi bar. Choose the environment and cuisine that suits your pleasure. Dishes are meant to be shared, with a sensation of flavours brought steadily to the table throughout the meal. The experience flows and the enjoyment unfolds - a fresh take on the Japanese style of leisurely eating and drinking with friends.

BURBERRY

701-733 Thurlow Street

www.burberry.com



SECTION 10

Area Directory

Within minutes from Living Shangri-La you can easily access a vast array of extensive retailers, service providers, entertainment, sports and fitness. Listed below are a few highlights. Your Live Work Concierge will be pleased to provide you with additional advice. Enjoy!

Here are just a few examples:

SHOPPING

Urban Fare, Living Shangri-La
1133 Alberni Street
604-648-2053
www.urbanfare.com

Robson Street
www.robsonstreet.ca
for an extensive list of stores

Granville Street
www.mygranville.ca
for an extensive list of stores

Yaletown
www.yaletowninfo.com
for an extensive list of stores

Pacific Centre Shopping Mall
700 West Georgia Street
604-688-7235
www.pacificcentre.com

T & T Supermarket
179 Keefer Place
604-899-8836
www.tnt-supermarket.com

FLORISTS

Angela & Gabriels' Florist
595 Burrard Street, Bentall 3
604-669-6781

Hanamo Florist
1100 Melville Street, Suite 103
604-685-3649

First Blossom Floral Boutique
800 West Cordova Street
604-681-7285



BANKS

TD Canada Trust
700 West Georgia Street
604-654-3665
www.tdcanadatrust.com

Bank of Montreal
595 Burrard Street
604-665-2643
www4.bmo.com

HSBC Bank Canada
885 West Georgia Street
604-525-4722
www.hsbc.ca

HSBC Bank Canada
1188 West Georgia Street, Suite 108
604-525-4722
www.hsbc.ca

RBC Royal Bank
1025 West Georgia Street
604-665-6991
www.rbc.com

Scotiabank
510 Burrard Street
604-718-1500
<http://scotiabank.com>

PHARMACIES

London Drugs
1187 Robson Street
604-683-5502
www.londondrugs.com

London Drugs
710 Granville Street
604-685-2369
www.londondrugs.com

Shoppers Drug Mart
777 Hornby Street
604-687-1121
www.shoppersdrugmart.ca

Pharmasave
1160 Burrard Street
604-669-7700
www.pharmasave.com

Rexall Drug Store
1055 West Georgia Street
604-684-8204
www.rexall.ca



ARTS AND ENTERTAINMENT

Ticketmaster
1304 Hornby Street
604-280-4444
www.ticketmaster.ca

Live Nation Concerts
www.livenation.com

Vancouver Art Gallery
750 Hornby Street
604-662-4719
www.vanartgallery.bc.ca

Vancouver Symphony Orchestra
604-876-3434
www.vancouverorchestra.ca

Vancouver Playhouse Theatre Company
604-873-3311
www.vancouverplayhouse.com

Vancouver Opera
604-683-0222
www.vancouveropera.ca

Ballet BC
604-732-5003
www.balletbc.com

The Dance Centre
604-606-6400
www.thedancecentre.ca

MOVIE THEATRES

Scotiabank Theatre Vancouver
900 Burrard Street
604-630-1407
www.cineplex.com

Empire Granville 7 Cinemas
855 Granville Street
604-684-4000
www.empiretheatres.com

Tinseltown 12
88 West Pender Street
604-806-0799
www.cinemark.com

Vancity Theatre
1181 Seymour Street
604-683-3456
www.vifc.org

CN IMAX Theatre
999 Canada Place
604-682-4629
www.imax.com/vancouver

Pacific Cinematheque
1131 Howe Street
604-688-3456
www.cinematheque.bc.ca



SPORTS

Vancouver Canucks (NHL Hockey)
General Motors Place, 800 Griffiths Way
604-899-7400
<http://canucks.nhl.com>

Vancouver Giants (Junior Hockey)
Pacific Coliseum, 100 North Renfrew
604-444-2687
www.vancouvergiants.com

BC Lions Football
BC Place Stadium, 765 Pacific Boulevard
604-589-7627
www.bclions.com

Vancouver Whitecaps
604-669-9283
www.whitecapsfc.com

Canadians Baseball
Nat Bailey Stadium, 4601 Ontario Street
604-872-5232
www.canadiansbaseball.com

FITNESS AND RECREATION

Vancouver Seawall
<http://vancouver.ca/parks>

Stanley Park Pitch & Putt
2099 Beach Avenue
604-681-8847
<http://vancouver.ca/parks>

Stanley Park Tennis Courts
2099 Beach Avenue
<http://vancouver.ca/parks>

Stanley Park Lawn Bowling Club
2099 Beach Avenue
604-683-0910
<http://vancouver.ca/parks>



SECTION 11

Emergency and Non-Emergency Telephone Numbers

EMERGENCY NUMBERS

Police, Fire, Ambulance, Poison
911

Terasen Gas Leaks or Odours
1-800-663-9911

Power Outages and Emergencies
1-888-769-3766
or *49376 on your cell phone

NON-EMERGENCY

Directory Assistance - Canada
411

Directory Assistance - International
0

Police
604-717-3321

Fire
604-665-6000

Ambulance
604-872-5151

Poison Control Centre
604-682-5050

For additional community numbers such as emergency services, social agencies and emergency first aid, please refer to the inside cover of your White Pages telephone directory.



SECTION 12

Home Care and Maintenance

CONDENSATION AND RELATIVE HUMIDITY

Condensation of moisture on windows is a common occurrence in most units during the winter. However, it is a source of annoyance and if corrective measures are not taken at an early stage, serious damage from staining, rotting, and mould can result. While the problem is more acute during the first winter while the suite "dries out", normal living habits are additional and continuing contributors to high Relative Humidity (R.H.) in many instances.

The problem is not an old one. It applies particularly to today's homes, which are tighter and better insulated than ever before due to new and improved building practices, increased energy costs, and comfort levels required by today's homeowners. "Humidity should be controlled so that little or no condensation appears on the inside surface of the glass (windows)." With double-glazing this still permits R.H. except during the most severe weather as indicated in the following, which shows the maximum R.H. that can be tolerated if condensation is to be avoided in cold weather.

Outside Air Temperature		Desirable Maximum Humidity (%)
Inside Relative Fahrenheit	Celsius	at Indoor Temperature of 70 F (21C)
-20	-29	20%
-10	-24	25%
0	-18	30%
10	-12	35%
20	-7	40%

The householder need not measure R.H. directly. Simply use the windows as a guide to the proper R.H. within the house (humidity indicators are readily available at hardware outlets and should be of good quality to assure an accurate reading). As soon as objectionable condensation occurs on inside window surfaces, steps should be taken to reduce the R.H. by controlling the moisture sources or by increasing ventilation.

There is no conclusive evidence that either the health or the comfort of most will be adversely affected if R.H. is kept at a level that will prevent excessive condensation on the interior surface of double windows.

The homeowner frequently assumes that window condensation is a fault of construction. It is not readily appreciated that living habits are of prime importance, or that a well-built house is often more vulnerable to excess moisture problems than one that is "loosely constructed."



The publication also demonstrates that approximately 15 to 20 lbs (6.804 to 9.072 kg) or 1 to 2 gallons (6.819 to 9.092 litres) of moisture per day may be introduced into a unit with four occupants, under normal living conditions and that this can rise to as much as 40 or 50 lbs (18.144 to 22.680 kg); or 4 or 5 gallons (18.184 to 22.730 litres) per day on washdays.

Ventilation is often the only effective means available to the household for removing moisture. Dehumidifiers are not a practical solution except for limited areas. Exhaust fans in the kitchen and bathroom are useful for drawing off moisture from cooking and bathing before the vapor can circulate through the unit these fans should ventilate to the outside and not into the attic space.

Windows are commonly relied on for general ventilation and whenever possible the windows closest to the source of moisture should be opened. With a warm air heating system, it is practical to consider a damper air duct from outside connected to the return air part of the system (fresh air intake).

The fan is currently programmed to run the recommended eight hours per day. While you can reprogram the fan to run at different hours than currently programmed, it must remain on for at least eight hours per day.

MILLWORK

Shrinkage will affect the interior wood trim and you may notice that some of the joints at the corners of the windows, doors, and baseboards will open slightly. This is normal and can be remedied with wood putty, plastic wood, coloured putty sticks or similar products.

Cracks appearing as a result of normal settling are expected and not warrantable.



GENERAL INFORMATION ABOUT YOUR GRANITE AND MARBLE

Many granites have certain natural characteristics such as “pitting”, “fissures” or “dull spots” that may at first cause some concern. It is important to understand that for geological reasons, these characteristics are to be expected. Pits, fissures and dull spots do not compromise the integrity of the stone in any way: they are natural characteristics of stone and will not impair the function or durability of the material. They are an expression of nature and add to the allure of the stone, which sets it apart from man-made surfaces.

“Pitting” is normally due to the fact that granite is a natural product that has a crystalline structure, sometimes resulting in small spaces between the varying mineral crystals. In some cases, certain tiny crystals may also be removed during the polishing process, causing the pits to become more visible. These pits cannot be totally avoided, and will not become worse with regular use or the passage of time.

“Fissures” or hairline cracks are also common in many granites and are usually more visible in the larger quartz crystals variety. These surface fissures should not be confused with structural cracks that permeate the entire slab. Fissures are a natural result of heating and cooling of the stone during its formation. Fissures will not grow or expand over time.

“Dull spots” may be apparent on your granite surface. These can occur as some components within the granite may not accept the same level of polish as the rest of the crystals, which can result in ‘dull spots’ or “watermarks”. Usually these spots are visible in the darker crystals present in some granites.

Care and maintenance are important factors in guaranteeing a stone’s lasting beauty.

NORMAL MAINTENANCE OF GRANITE

Use coasters under all glasses, particularly those containing alcohol or citrus juices. Many common foods and drinks contain acids that will etch or dull the stone surface.

Do not place hot items directly on the stone surface. Use trivets or mats under hot dishes and placemats under china, ceramics, silver and any other objects that can scratch the surface.

Clean your granite with a mild cleanser, stone soap or mild liquid dishwashing detergent and warm water. Too much cleaner or soap may leave a film and cause streaks. Rinse and dry the stone thoroughly. After drying, a sealer may be periodically applied. Sealers designed specifically for granite may be used to increase stain resistance.

Examples of items that may cause surface stains on your granite: mustard, ink, salad dressings, oil, tea, mayonnaise, butter, peanut butter, cosmetics, and any oil based caulks and adhesives.



SUGGESTIONS FOR CARE AND USE OF MARBLE

Marble is a natural stone and should receive careful attention to prevent damage.

Do not use cleaners that contain acid such as bathroom cleaners, grout cleaners or tub and tile cleaners. Instead, use a mild detergent or stone soap to clean your marble, and thoroughly rinse and dry the surface after washing.

It is common practice to use coasters under all glasses; placemats or other colour-fast felt bottoms should be used under anything placed on the polished surface to prevent scratching. Many common foods and beverages contain acids, which could etch or stain the surface; spills of any type should be immediately wiped up and the area should be washed.

Example of food / beverages that can etch or stain marble: alcoholic beverages, fruit juices, vinegar, tomato products, mustard, carbonated beverages, ink, salad dressings, oil, tea, milk, coffee, butter, peanut butter, cosmetics, and any oil based caulks or adhesives.

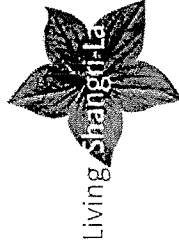
Vanity tops: Vanity tops can benefit from having a penetrating sealer applied (annually). A good quality marble wax can be applied to minimize water spotting.

DRYWALL

If the interior walls or ceilings of your unit are finished with drywall, cracks may appear over doors, windows and archways due to shrinkage. Such cracking is usually minor and rarely serious. Small defects may appear near or at the joints of adjacent sheets and at other nail or screw locations. These are referred to as nail pops and again relate to the shrinking of the materials.

Cracks and nail pops can be repaired with patching compounds available at hardware stores or retail building supply units.

Cracks and nail pops appearing as a result of normal settling are expected and not warrantable.



WINDOWS

During cold weather a draft may appear around a window even though it is adequately glazed, fitted, and weather-stripped. With some possible exceptions, such as extreme wind conditions, the draft may be due to vertical air movement over the face of the window. A draft may also be commonly experienced when standing or sitting close to a window. This chill may be due to the heat radiating from your body to the colder window.

Condensation and frost on windows (even those double-glazed) will occur if high relative humidity is maintained inside the unit during periods of very cold weather.

A silicone lubricant (available in aerosol cans) or petroleum jelly is recommended for use on weather stripping and tracks of windows.

HARDWARE

It is not necessary to use a polishing compound on interior door hardware. Wipe them occasionally with a damp cloth and polish with a soft cloth.

Lubricate locks periodically; a few drops of sewing machine or similar light oil, placed on the latch bolt, will suffice.

HARDWOOD FLOORS

Hardwood floors must be protected from heavy and sharp object including high-heeled shoes, furniture, and animal claws. Preventative measures will help preserve the beauty of your home. Some suggestions to protect your hardwood flooring:

- Vacuum your floor with a brush attachment
- Clean regularly with a mild cleaner
- Use furniture pads for heavy items
- Never allow for water to remain standing on your wood flooring

CARING FOR YOUR ENAMEL BATHTUB

Do not use bleach. Bleach reacts with enamel almost instantly and leaves behind brown rust-like stains. Mildew removers that contain bleach can produce a similar stain.

Do not allow drain cleaner to touch the enamel. Drain cleaners will also leave behind stains on your enamel.



ELECTRICAL SYSTEM

Many advanced features are included in your home and rarely will you have problems with them; a reliable electrical system is usually taken for granted. When electrical outlets fail to work it usually means a fuse has blown or a circuit breaker has tripped. This is frequently due to overloading a particular circuit, short circuits from worn appliance cords, defective plug connections, or the start up load of some electric motors. There are several switches in the unit that homeowner's should familiarize themselves with.

Before calling an electrician, check your circuit breaker panel. We recommend you locate and label all circuits in writing on the panel soon after moving in and before the need arises.

When replacing light bulbs, ensure that the fixture complies with the approved bulb wattage. Exceeding the wattage specified on the fixture will void any warranty and can cause safety problems.

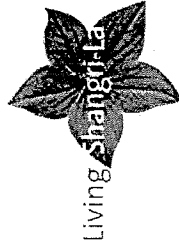
APPLIANCES

Be sure to examine the instruction books and warranty papers that come with your appliances. File with the manufacturer any warranty cards provided and do not hesitate to contact their local service agents should you have any difficulties or questions regarding any appliances.

Only proper dishwasher detergent should be used in dishwashers. The use of normal hand or dishwashing liquid will result in massive amounts of bubbles and flooding to the kitchen. Your Instruction Manuals refer to all the above directions in detail. Please read the instructions on the products before using them for the first time.

Be careful that the garburator receives only normal material. Pieces of bone, hard objects, etc. will cause it to jam. Always have COLD water running through the garburator while it is in use. This will help to lubricate and flush the material away. A good maintenance tip is once a month to pour a tray of ice cubes into the garburator and switch it on until they are consumed; this will help clean and sharpen the blades.

Stainless steel appliances are susceptible to fingerprints and fine scratches. Keep your appliances clean by frequently wiping them with the cleaning product recommended by the manufacturer. Most scratches occur with careless handling such as opening the doors with cooking utensils, keys, and other hard objects in hand.



CABINETS

Treat your cabinets as you would any other fine piece of furniture. Any grease or other substance that splatters on them should be wiped off immediately to avoid damage and or staining.

CARPETING

A simple, regular care plan for your carpeting will go far to maintain the original appearance for many years. To maintain the optimum appearance the following procedures are recommended:

- Instant removal of spots and stains.
- Daily maintenance of heavy traffic areas to pick up surface dirt and lint.
- To achieve the best appearance, professional cleaning every year or two is recommended.

CARPET STAIN REMOVAL CHART

This chart covers most household spills on carpets and fibers. If a stain does not respond, phone a carpet cleaner immediately. Some stains need special chemicals and procedures, best handled by experts.

This is a rough guide only. If you are unable to determine the nature of the spill, first apply dry cleaning fluid and blot, repeating if necessary. Then try the detergent solution and blot, repeating if necessary. If neither method proves effective, consult a carpet professional.

Oily Spills

Dissolve in Dry Cleaning Fluid: Put Dry Cleaning Fluid on cloth and then apply cloth to stain.

Ball Point Ink	Household Cement
Butter	Metal Polish
Cosmetic (except lipstick)	Oils
Crayon	Shoe Polish
Food Stains	Tar
Grease	Vaseline
Gum	Wax



Water Soluble Spills

Dissolve in Detergent Solution: Put Detergent Solution on cloth and then apply cloth to stain.

Alcohol	Gravy
Beer	Ice Cream
Bleach	Ketchup
Blood	Milk
Chocolate	Mustard
Carbon Black	Permanent
Coffee	Soft Drinks
Crepe Paper	Soot
Egg	Syrup
Food Colour	Tea
Fruit Juice	Urine
Gelatin	Vomit
Glue	Water Colours
Grass	Wine

RUBBISH

Rubbish and trash accumulations are prime ammunition for fire. At least one fire extinguisher should be kept in every home. Animal or vegetable oil or any combustible material may ignite spontaneously under certain conditions.



SECTION 13

Colour Schemes and Paint Codes

As a colour match to your paint, please use the following guide.

NOCE SCHEME

Walls, ceilings, doors and trim
Benjamin Moore C3L3

Master Bathroom walls
'Muslin' Benjamin Moore OC-12

2nd Bathroom Walls
'Cedar Key' Benjamin Moore OC-16

GRIGIO SCHEME

Walls, ceilings, doors and trim
'Decorator's White' Benjamin Moore CC-20

Master Bathroom walls
'Genteel Grey' Pratt and Lambert #33-12

2nd Bathroom Walls
'Decorator's White' Benjamin Moore CC-20



SECTION 14

Warranty Information

Shangri-La offers a 2-5-10 warranty provided by National Home Warranty. The warranty will be activated when you sign the Possession Certificate at the time of your key pick-up. National Home Warranty will mail your policy to your residence; allow 6 to 8 weeks for the policy to arrive. If there is a delay beyond this period, please call 1-800-472-9784 or 1-888-243-8807 (Vancouver office). For a complete description of your limited construction warranty benefits and obligations, visit their web site at www.nationalhomewarranty.com.



SECTION 16

Questions and Answers

WHAT IS A STRATA COUNCIL?

A Strata Council consists of three to seven owners elected by their fellow owners at an Annual General Meeting. The Strata Council is authorized to conduct the business of the Corporation. The Council uses the expertise of the property management company for advice and direction. The Strata Council must conduct the Corporation's business in accordance with the Strata Property Act of British Columbia.

WHAT ARE THE BYLAWS?

The proposed amendments to the schedule of standard Bylaws under the Strata Property Act are set forth in Exhibit "E" of your Disclosure Statement. Strata Corporation Bylaws protect the interests of all owners by providing a set of rules that promote a harmonious environment in which to live.

WHAT DOES THE PROPERTY MANAGEMENT COMPANY DO?

Dodwell Strata Management Ltd. has been chosen as the property management company for your Strata Corporation. The company will provide professional advice to the Strata Council and all owners on matters relating to the Strata Property Act, the Bylaws and the Regulations, and the function and operation of the Strata Corporation. A complete list of duties will be forwarded to you directly from Dodwell Strata.

HOW IS THE OPERATING BUDGET PREPARED?

The interim operating budget for the first twelve months of operation of the Strata Corporation, is set forth in Exhibit "H" of your Disclosure Statement. The developer has prepared the budget based on costs incurred by comparable projects and historical costs. The next budget will be prepared by the Strata Corporation assisted by Dodwell Strata. The new budget must be approved at an Annual General Meeting of the owners.



What about ...?

PETS

Owners are allowed to keep a pet as long as it does not create a nuisance or undue noise and owners take responsibility to pick up waste on or about the property. Dogs must be kept on a leash at all times while in or about the common property or limited common property. Please refer to the standard Bylaws.

BARBECUES

Barbecues or similar cooking devices are not allowed in or about any strata lot, limited common property, or the common property of the Strata Corporation, except in areas, if any, so designated by the Strata Council.

RENTING/LEASING APARTMENTS

An owner may lease his or her strata lot in accordance with Part 8 of the Strata Property Act and the Strata Corporation Bylaws. Within two weeks of leasing, the owner must present a copy of the Notice of Tenant's Responsibility (Form K), signed by the proposed tenant, to the Strata Corporation.

GARBAGE

All garbage must be bagged and tied to avoid spillage. Garbage rooms are located on each floor along with blue recycling containers. Each container is identified for the material that should be appropriately deposited. Cans and bottles must be clean before depositing into the respective bin and cans must be flattened.

MOVE INS/MOVE OUTS

Owners should contact the Live Work Concierge desk 48 hours in advance to notify of any moves to and from suites. The elevator can be locked off to facilitate loading and unloading and is subject to availability. For complete moving rules please consult with the Live Work Concierge.

WINDOW COVERINGS

If an owners wishes to change the window drapes or blinds, these must be of a neutral colour that is consistent with the exterior of the building and must be approved by the Strata Council.



KEY CHANGES

Once you have taken possession of the keys to your new home, you will be able to change the locks if so desired. Owners are responsible for providing emergency access to their suites and may leave a duplicate key with the Live Work Concierge or security company. Duplicate keys will be held in the building's lock box until such time as emergency access is required.

CONTRACTORS AND RENOVATION WORK

Owners must notify Dodwell Strata in writing in advance for approval.

GENERAL QUESTIONS

If you have any questions whatsoever about building procedures, Bylaws or use of the facilities, please contact Dodwell Strata.

We trust this information is useful and provides an insight into condominium living at Living Shangri-La. If there are any details you would like to discuss regarding the Strata Corporation, please contact Dodwell Strata at 604-922-3237



CONCIERGE UPDATE: JULY 2009

WELCOME TO SHANGRI-LA

Welcome to the Shangri-La Hotel, Vancouver. We're so pleased you've chosen to stay with us. We opened on January 24, 2009 and are proud to be the first Shangri-La Hotel to open in North America.

Shangri-La was inspired by James Hilton's famous novel, *Lost Horizon*: a tranquil haven located in the majestic, mysterious mountains of Tibet. It was a place of beauty, peace and happiness – a place far from stresses.

To assist with your visit, we would like to recommend and share a few highlights with you while you're our guest. We are here to ensure your experience with us is an enjoyable and memorable one. Each and every staff member you encounter will be happy to assist. Welcome to our home.

CHI The Spa at Shangri-La: Indulge in our unique wellness concept, CHI. Whether it's to start your day or relax at the end of the day, experiencing CHI is a must during your visit. Open from 9 am to 6 pm Sundays & Mondays; 9 am to 9 pm Tuesday to Saturdays. *Ext 5447*

Business Centre: Located on Level 3, the Business Centre is staffed from 7:30am to 6 pm Monday to Friday, but available 24 hours / 7 days a week. For assistance during the unstaffed hours, please see the Concierge (UL) Level or contact the *Service Centre* by pressing "0".

By Design Signature Shop: Please visit *By Design*. The Shop carries the hotel's collection of luxury linen and accessories and as well accessories from Shanghai Tang and Coastal Peoples Gallery. Open Sunday to Wednesday 10 am to 6 pm, Thursday to Saturday 10 am to 9 pm. *Ext 3329*.

Pearl's Auto Spa: Our car detailing service includes: washing, detailing, small dent removal, curb damaged wheel repairs and much more. Pearl is renowned for its specialized care of luxury automobiles and is located in our parkade, adjacent to the hotel entrance.

While Vancouver is known for its diversity and ethnic food establishments – may we suggest you visit one of our offerings.

Lobby Lounge: Our *Living Room*. Open seven days a week offering breakfast, lunch, dinner and cocktail hour with live entertainment. Travelling alone and can't bear another meal in your room? This comfortable, casual setting is ideal for the single traveler with the best of home-style cooking. A refined, traditional afternoon tea with the finest of sweet and savoury treats and a fine selection of loose teas is offered daily 2:30 pm - 4:30 pm including Recitals on Saturday & Sundays.

Market By Jean-Georges: On Level 3 – understated, elegant yet relaxed contemporary dining that offers Modern Pacific style of cooking. Includes a Café, Bar & Raw Bar, Restaurant and Summer Terrace. The city's newest place to *see & be seen*.

Luxury Transportation: The Hotel BMW Limousine is available by advance booking to/from the airport or for personalized service around the city (2 hr minimum). Also offered is a *Sedan Service* of hybrid Lexus vehicles as a quality alternative to city taxis and reasonable rates. Contact Concierge for rates & availability. *Ext 3366*.

Fitness Centre: No sense letting your fitness regime go just because you're travelling. Located on Level 5, the Fitness Centre is open 24 hours and accessible with your guestroom access card. Trainers are available to help customize a workout plan for you. Yoga, Stretch and Pilates classes Monday to Saturday at \$30 per class. Contact the Fitness Centre for details – *Ext 3358*.

Gift Cards: Not sure what to bring back that special someone? . . . Gift Cards are available in denominations of \$50 & up (beautifully packaged) and can be redeemed anywhere in the Hotel. Available for purchase in *By Design*, *Reception (LL)*, and *CHI Spa*.

VANCOUVER MONTHLY HIGHLIGHT

Velo-City, Museum of Vancouver

Event Dates: 06/04/2009 through 09/07/2009

This 7500 square foot exhibit about contemporary and future cycling in Vancouver, designed and curated by Toby Barratt, Nik Rust, and Pamela Goddard from Propellor Design, challenges people to think differently about an everyday object. It redefines the bicycle as a vehicle for artistic self-expression, a provocative symbol of counter-culture and as a tool for social change.

FEATURED ACTIVITY

Local Farmers Market

Vancouver Farmers Markets (otherwise known as Your Local Farmers Market Society) is about people who love fresh food at festive gatherings. With the initial goal in 1995 to create the fun and value of weekly Farmers Markets in urban settings, the Society and the Markets have become Vancouver plazas of fun, discovery, and connecting. The good feeling of the Markets gets even deeper. The society produces weekly Markets to create healthy food networks that sustain our land, our community, and our homes. When you shop at Vancouver Farmers Markets, you help keep BC farmers farming.

West End Farmers Market

Every Saturday from 9:00am to 2:00pm
1100 Block of Comox Street across from Nelson Park

MONTHLY DINING HOTSPOT

Coast Restaurant (604) 685-5010
1054 Alberni Street, Downtown Vancouver

On July 10th 2009, COAST Restaurant, one of Vancouver's most Award winning seafood restaurants, relocates to an exciting new location at 1054 Alberni Street. Located on the ever evolving Alberni Street area across from the Italian Kitchen, and mere steps from the Shangri-La Hotel's front doors, COAST boasts a modern decor with an old soul. The new Coast restaurant will take exceptional service and ultra-fresh seafood to a new level with stunning selections of newly created seafood treasures designed to tempt any palate. The restaurant concept, catch-cook-eat, speaks all. The menu consists of a variety of the freshest available oysters and additional highlights including fresh fish from the grill, as ahi tuna, wild British Columbian Salmon, Alaskan sable fish and Queen Charlotte halibut.

EVENTS

Bard on the Beach Shakespeare Festival 2009

Event Dates: 05/28/2009 through 09/26/2009

One of Canadian's largest professional Shakespeare festival presented on the waterfront of Vanier Park. The festival offers Shakespeare plays, related drama and special events in two performance tents. Please see the Concierge for the nightly performance schedule of: The Comedy of Errors, Othello, All's Well That Ends Well and Richard III.

HSBC Celebration of Light Fireworks Festival

Event Dates: 07/22/2009 through 08/01/2009

Time: 10:00pm **for all shows.**

Since 1990, Vancouver has been home to the Celebration of Light (originally known as the Symphony of Fire). This international pyro-musical fireworks competition has attracted the world's leading fireworks designers and is seen as a highly prestigious event. The fireworks festival creates an exciting arena where spectators can enjoy each country's representatives unveil their latest techniques and use the most innovative fireworks materials as they compete to be crowned the winner.

June 22 – Canada, June 25 – South Africa, June 29 – United Kingdom, August 1 – China.

Chinatown Night Market

Event Dates: 05/15/2009 through 09/06/2009

Time: 6:30pm – 11:00pm

A shopping extravaganza featuring Asian traditional handicraft, fashionable gifts and tempt your taste buds with ethnic snacks. A shopping experience like never before - on every Friday, Saturday and Sunday. The street market contains booths with different merchandises on sale including artistic handicrafts, creative gifts and decors, modern electronics, fashionable clothes, popular music CD, VCD, DVD, delicious snacks and ethnic food...etc.

Andreas Gursky: Werke/Works 80-08

Event Date: 05/30/2009 through 09/20/2009

This groundbreaking exhibition at the Vancouver Art Gallery will present an outstanding overview of work by Andreas Gursky, who is widely regarded for his ongoing photographic project attempting to compile an "encyclopedia of life." The exhibition includes more than 150 photographs drawn from all periods of Gursky's practice including seven new, large-scale works. The majority of the images will be in an intimate format not employed by the artist since the early 1980s.

Symphony in the Park

Event Dates: 07/12/2009, Time: 7:30pm

Presenting the Vancouver Symphony Orchestra's annual FREE concert at Deer Lake Park in Burnaby! The VSO, under conductor Evan Mitchell, will perform popular classics in one of the Lower Mainland's most beautiful outdoor concert venues. Come early and roll out your picnic blanket!

These are just a few "teasers" of suggestions of what to do while you're staying with us. Please contact the Concierge Team at Ext. 3366 or stop by and visit us on "L" Level for further information or any special requests. We look forward to assisting you and making your visit a memorable one. *The Concierge Team*